



Consent to Contact

By signing here below, I hereby give my consent and OPT-IN to The Willow Center and any of its staff members to contact me via email, phone, and/or SMS text message for any purpose as related to my participation in services at The Willow Center, including but not limited to:

- Appointment Reminders
- Notifications of Forms-to-Sign
- Notifications of Surveys-to-Complete
- Document or Information Requests
- Payment Invoices or Reminders
- Case Management or Treatment Coordination
- General Communications or Follow-Ups

Additional Terms & Conditions

2. You can cancel the SMS service at any time. Just text "STOP" to the short code. After you send the SMS message "STOP" to us, we will send you an SMS message to confirm that you have been unsubscribed. After this, you will no longer receive SMS messages from us. If you want to join again, just sign up as you did the first time and we will start sending SMS messages to you again.

3. If you are experiencing issues with the messaging program you can reply with the keyword HELP for more assistance, or you can get help directly at ccotten@thewillowcenter.com.

4. Carriers are not liable for delayed or undelivered messages.

5. As always, message and data rates may apply for any messages sent to you from us and to us from you. You will receive no more than 1-3 SMS messages from us per week. If you have any questions about your text plan or data plan, it is best to contact your wireless provider.

6. If you have any questions regarding privacy, please read our privacy policy posted on our website here: <https://www.thewillowcenter.com/resources>.

I understand that The Willow Center will not share, sell, or otherwise utilize my contact information in compliance with HIPAA and all other applicable privacy laws and regulations. I understand that The Willow Center may contact me at any time during my term of care, as well as up to 1.5 years following my discharge/completion of services.

I understand that at anytime, I may OPT-OUT of receiving email, phone, and/or SMS text messages by revoking this form with the front office and/or by following OPT-OUT instructions in messages I may receive.

Client Signature _____ Date _____